



Year in Review

2013-14

Mission:

AEMS shall facilitate continuous improvement of the diverse components of Emergency Medical Services for the Central Arizona Region, through an inclusive, collaborative, patient-focused, and comprehensive approach, to meet the changing

Arizona Emergency Medical Systems, Inc. (AEMS), a 501(c)(3) non-profit, is a community-based volunteer organization dedicated to enhancing emergency medical services (EMS) and trauma care for the Central Arizona Region (which includes Maricopa, Gila, and Pinal counties).

Since 1975, AEMS has facilitated the collaboration of physicians, nurses, EMTs, paramedics, and hospital administrators to ensure that emergency medical care is delivered in a coordinated manner, and moreover, that it is meeting the needs of the public.

SUPPORTING SERVICES

Management As a non-profit organization, AEMS is managed by an active and involved Board of Governors and Executive Committee. The Executive Director is the only paid staff person who works in conjunction with the Board and Executive Committee to manage, coordinate, and implement the overall operations of the organization. To ensure organizational accountability, the AEMS Board of Governors, Executive Committee, and Executive Director regularly meet and communicate.

During 2013-14, six Board meetings were held. In October 2013, AEMS hosted its Annual Meeting with the Board of Governors to review the accomplishments of the previous year and to discuss and develop annual organizational goals. During 2013-14, six Executive Committee meetings were held.

Financial Accountability The AEMS Board of Governors is charged with ensuring that the financial resources of AEMS are properly and efficiently safeguarded, maintained, and used. The Board is also responsible for adopting management practices that foster and support the long term sustainability of the organization. To uphold the organization's financial health and integrity, a contracted accountant conducts a monthly review and reconciliation of AEMS' finances. Additionally, an annual Financial Review is conducted by Eckelberg and Wienshienk, an independent accounting firm.

PROGRAM AREAS OF FOCUS

Education, Prevention, and Training Education, training, prevention, and awareness activities are a cornerstone function of AEMS. During 2013-14, these activities included: the annual EMS Odyssey Conference; six Functional Group meetings, which involved 50+ participants and promoted education through presentations of Topical Focus (discussion of current issues), Agency/Hospital and Program Profiles (Central Arizona Region information sharing), and Lunch N Learn (knowledge based learning); and the Pediatric Advanced Life Support (PALS) Training.

Planning, Community Outreach & Resources, and Advocacy Planning is an intrinsic part of AEMS' mission. It is a necessary tool to implement all of AEMS' activities from the Functional Group process to the Board level. Through collaboration and cooperation with the Central Arizona Region EMS and trauma care professionals, community outreach and resource coordination are a natural focus and outcome of AEMS' activities. Advocacy is crucial to the AEMS' mission as well as for its service to the State of Arizona. AEMS is charged with working together and advocating for the best practices of EMS and trauma care for the Central Arizona Region and statewide.

2013-14 AEMS BOARD OF GOVERNORS

Coy Amerson

Representative recommended by an Arizona fire districts association

Rita Anderson, RN

Representative, active in emergency medical services, recommended by a professional association of emergency nurse

Peggy Baker

*AEMS Executive Director

Janet Backers, RN

Representative of the administrations of hospitals, non-trauma center hospital

Marcia Barry, RN

*Secretary, AEMS Board of Governors

*Past Chair, AEMS Board of Governors

Dan Bramble

One EMT - Paramedic (EMT-P), serving in predominantly non-administrative capacity

Tom Cole

Representative from public employers of EMT's (population 50,000 - 500,000)

Paul Dabrowski, MD

Representative recommended by a professional association of trauma surgeons

Chrys Davis

One EMT-Basic (EMT-B), serving in a predominantly non-administrative capacity

Mark Essary

Representative from a rural EMS provider agency

John Gallagher, MD

Physician recommended by a professional association of emergency physicians

*Chair, Patient Management Functional Group

Garth Gemar, MD

Emergency physician from a non-trauma center hospital

*Vice Chair, AEMS Board of Governors

Joe Gibson

Representative recommended by an Arizona ambulance association

Tom Gordy, RN

Representative of the administrations of hospitals, trauma center hospital

Todd Harms

Representative from public employer of EMTs (population greater than 500,000)

Robert Londeree, MD

Emergency physician from trauma center hospital

*Chair, AEMS Board of Governors

Sandy Nygaard

Ex-Officio Member

Representative from an EMT training program

*Chair, Planning & Outreach Functional Group

Ronalee Quarles

Representative from public employer of EMTs (population less than 50,000)

Roy Ryals

*Treasurer, AEMS Board of Governors

Tracey Schlosser, RN

Nurse, acting as a prehospital care manager for their hospital employer, representing a non-trauma center hospital

Daniel Valenzuela

Ex-Officio Member / Individual who holds an office in the state of Arizona, bestowed upon that Individual as the result of an election

Alyson Welch

Citizen of the AEMS Region

Mary White, RN

Nurse, acting as a prehospital care manager for their hospital employer, representing a trauma center hospital

Laurie Wood, RN

Nurse, acting as a prehospital care manager for their hospital employer, representing a non-trauma center hospital

*Executive Committee Member

FINANCIAL OVERVIEW

Statement of Financial Position – June 30, 2014

ASSETS

Current Assets		
Cash and Cash Equivalents	\$177,740	
Receivables	29,580	
Prepaid Expenses	2,301	
Total Current Assets	209,621	
Equipment and software, at cost	\$5,131	
Less: Accumulated Depreciation & Amortization	(1,577)	3,554
TOTAL ASSETS	\$213,175	

LIABILITIES AND NET ASSETS

Current Liabilities		
Accrued Expenses	\$17,251	
Accounts Payable	1,133	
Deferred Income	14,200	
Total Current Liabilities	32,584	
Commitments		
Net Assets		
Unrestricted Net Assets	180,591	
Total Net Assets	180,591	
TOTAL LIABILITIES & NET ASSETS	213,175	

Statement of Activities – June 30, 2014**UNRESTRICTED NET ASSETS**

SUPPORT		
Membership and Non-Cash Contributions	\$90,763	
Total Support	90,763	

TEMPORARILY RESTRICTED ASSETS

Contracts	52,000
Net Assets Released from Restrictions	(52,000)
Increase in Temporarily Restricted Net Assets	-0-

REVENUE

Registration and Vendor Fees	48,340	
Interest Income	145	
Total Revenue	48,485	
Total Support and Revenue	139,248	

TOTAL INCREASE IN NET ASSETS 4,847**NET ASSETS RELEASED FROM RESTRICTIONS**

Total Unrestricted Support, Revenue and Reclassifications	52,000
	191,248

NET ASSETS, Beginning of Year 175,744**NET ASSETS, End of Year** 180,591**EXPENSES****PROGRAM SERVICES**

Education, Prevention, and Training	108,136
Planning	29,430
Community Outreach and Resources	14,715
Advocacy	9,809
Total Program Services	162,090

SUPPORTING SERVICES

Management and General	24,311
Total Expenses	186,401

Increase in Unrestricted Net Assets 4,847

EDUCATION • PREVENTION • TRAINING

2013-14 Functional Group Presentations

Topical Focus

- EPIC Update – Bruce Barnhart, RN, Arizona Emergency Medicine Research Center
- EMS System Enhancement – Tim Singleton, EMS System Coordinator, Arizona Department of Health Services, Bureau of Public Health and Emergency Preparedness
- Traffic Incident Management (TIM) Training – Captain Jeff King, Executive Officer, Highway Patrol Division, Arizona Department of Public Safety
- Trauma System Performance Improvement Project – Terry Mullins, Bureau Chief, Arizona Department of Health Services, Bureau of Emergency Medical Services and Trauma System
- Regional Report: EMS and Trauma Volume – Rogelio Martinez, MPH, Arizona Department of Health Services, Bureau of Emergency Medical Services and Trauma System
- New Rules – Douglas Crunk, Training Program Manager and Brian O’Leary, Regional EMS Coordinator, Arizona Department of Health Services, Bureau of Emergency Medical Services and Trauma System
- State Quality Assurance Measures - Rogelio Martinez, MPH, Arizona Department of Health Services, Bureau of Emergency Medical Services and Trauma System
- Evidence-Based Pre-Hospital Guideline for External Hemorrhage Control – Jeffrey Salomone, MD, FACS, NREMT-P, Chief, Division of Trauma and Surgical Critical Care, the Trauma Center at Maricopa Medical Center

Lunch N Learn

- Bites and Stings by Creepy Things – Scott Hax, EMT-P, FP-C, C-NPT, Central Arizona College
- Women and Heart Disease – Adam Balzer, ANP-C, American Heart Association
- Spinal Motion Restrict Protocol – Franco Castro-Marin, MD, FACEP, Prehospital Administrative Director, Scottsdale Healthcare and Public Safety Medical Director, City of Scottsdale
- Pediatric Stroke: The Problem with Being a Kid – John Condie, MD, Chair of Pediatric Neurocritical Care, Phoenix Children’s Hospital
- Stress, Depression, and Suicide Awareness for the First Responder – Dale Crogan, Captain, PEMT/Department Safety Officer, Mesa Fire & Medical Department – Safety & Wellness
- Hospital Reception Site and Family Reunification – Patty Seneski, RN, Emergency Management Coordinator, Banner Desert Medical Center

Central Agency / Hospital Profiles

- Houston Mesa Fire District – Mark Essary
- St. Luke’s Behavioral Health – Luis Gonzalez
- Mercy Maricopa Integrated Care – Robert Hess, III
- Phoenix Baptist Hospital – Joy Dilley

Pediatric Advance Life Support (PALS) Trainings AEMS, in collaboration with Native Air – Air Methods, coordinated two PALS trainings held June 18-19, 2014 in Wickenburg and June 24-25, 2014 in Casa Grande. The PALS trainings provided participants with simulated pediatric emergencies to reinforce the important concepts of a systematic approach to pediatric assessment. A Special thanks to the Arizona Department of Health Services, Bureau of Women's and Children's Health, Injury Prevention and Child Fatality Review Section, for their assistance and support in making this training possible. Thank you to Life Line Ambulance and Casa Grande Regional Medical Center for providing the training space.

2014 EMS Odyssey Conference On June 4-6, 2014, AEMS hosted the 14th Annual EMS Odyssey Conference at the Desert Willow Conference Center in Phoenix, AZ. Over 200 EMS, trauma, and other healthcare professionals attended the event. This was our first year hosting a special Pre-Conference with over 25 participants attending a Traffic Incident Management (TIM) training. Our general session highlights included presentations on: geriatric trauma; bizarre and unusual case studies in trauma; spinal motion restriction; point-of-care ultrasound; and community paramedicine. Our concurrent session highlights included: pediatric cardiac emergencies; common endocrine emergencies; pediatric stroke; stress, depression, and suicide awareness for the first responder; pediatric burn injuries; neurological emergencies; a realistic guide to rural emergencies; pediatric seizures; telemedicine; grant writing; leadership; termination of resuscitation; rural EMS calls; and stories of the spirit.

A special thank you to all our wonderful presenters for their time, expertise, and experience shared:

Alicia J. Mangram, MD, FACS; Allen C. Wolfe, Jr, RN, MSN, CFRN, CCRN, CMTE; Christopher Lindblade, MD; Leonard R. Sanders, MD, CDE, BC-ADM, FACP; John Condie, MD, Child Neurologist / Neurointensivist; Jeffrey P. Salomone, MD, FACS, NREMT-P; Lynn Browne-Wagner, RN, MSN; Dale Crogan, Safety & Wellness Captain , PEMT; Tony Lo Giudice, Firefighter / Paramedic; Jacqueline Carter, MD, MBA; C. Robert Bennett, RN, CCRN; Suzanne Buchanan, RN; Karen J. Richey, RN, BSN; Franco Castro-Marin, MD, FACEP; Joseph Winchell, DO, FACEP; MaryAnn Forrester, BSN, RN, NREMT-P; Teresa Wu, MD, FACEP; Tom Shannon, Fire Chief; Gail Bradley, MD; Tim Freund, CEP; Maura Mahoney, MD; Val Gale, CEP; Alex Green, CEP

As the result of the generous financial assistance and contributions made to the AEMS Scholarship Fund, the registration fees were waived for five participants of the 2014 EMS Odyssey. Thanks to assistance from the Arizona Department of Health Services, Bureau of Women's and Children's Health, ten scholarships were awarded to rural providers and three scholarships were awarded to nurses. Contributors also helped us underwrite the Traffic Incident Management (TIM) Training for thirty-three participants .

**2014 EMS Odyssey
Traffic Incident Management Training Contributors**

Peggy Baker
Franco Castro-Marin, MD
Garth Gemar, MD
Rebecca Haro
Robert Londeree, MD
Sandy Nygaard

Ronalee Quarles
Romina Ryals
Roy Ryals
Barbara Schaffer, RN
Tracey Schlosser, RN
Laurie Wood, RN

**2014 EMS Odyssey
Rural Scholarship Contributors**

Angel MedFlight
Tom Cole
Rebecca Haro
Sandy Nygaard
Phoenix Children's Hospital

PLANNING • COMMUNITY OUTREACH & RESOURCES • ADVOCACY

Categorization During 2013-14, the Categorization Committee's focus and tasks involved:

- John C. Lincoln Hospital – Deer Valley was designated as a Primary Stroke Center. Chandler Regional Medical Center was designated as a provisional Level I Trauma Center. St. Joseph's Westgate Medical Center opened as a new facility in May 2014 and was designated as a General Emergency Department
- The Categorization Questionnaire was revised and created in an online format. The online format allows the identified authorized representatives to create and maintain a profile of the services and resources offered by their hospitals. By storing this data online, authorized users are offered the convenience and ease of updating their profile as changes occur instead of redoing the entire Categorization Questionnaire. The Categorization Committee will be commencing the Categorization Questionnaire process during August 2014.

RED Book (Regional EMS Directory) The RED Book continues to serve as important resource tool for field EMS and trauma personnel. As a “living document,” the RED Book requires frequent updates and changes. During 2013-14, the RED Book changes consisted of refining the pages for easier reading, reviewing and updating various guidelines, and adding new protocols. Here is a sampling of some of the revisions: added Spinal Motion Restriction protocol; to clarify wording, replaced “patch” with “obtain on-line medical direction”; added a new protocol “to treat and release”; removed criteria pain for adult and pediatric pain management; added mg/time range for adult and pediatric sedation; updated toxicology section to match state approved guidelines; updated pediatric ICU list; and updated cardiac receiving center list.

The RED Book Committee meets quarterly to discuss current evidence based science and re-evaluate current protocols for practicality, effectiveness and scientific recommendations. Special thanks to Alyson Welch, Chair of RED Book Committee and the committee members for their contributions in revising and maintaining this document.

Website – aems.org During January-March 2014, AEMS upgraded its website to ensure the software was updated (preventing hackers and the expiration of our site) and to create a mobile responsive site (allowing better readability on mobile devices). Special thanks to Grant Preston with WebTread.com for all his time, expertise, and effort in improving and enhancing the design, organization, user friendliness, and mobile responsiveness of the AEMS website.

Regional Emergency Medical Services Coordinating System

(Central Regional EMS Council for the Arizona Department of Health Services) On behalf of the State of Arizona, AEMS serves as the Regional Emergency Medical Services Coordinating System for the Central Arizona Region. AEMS continues to have a productive and successful partnership with the Arizona Department of Health Services and maintain representation on and active involvement with numerous state committees and initiatives concerned with EMS, trauma, disaster preparedness, stroke, pediatric, community paramedicine, and other pertinent issues.

PLANNING • COMMUNITY OUTREACH & RESOURCES •ADVOCACY

Spinal Motion Restriction The Spinal Motion Restriction (SMR) protocol was approved and added to the AEMS RED Book - Chapter 3, Part I, Standing Orders for Paramedics. The SMR protocol was created to enhance the way EMS providers evaluate and treat trauma patients. The aim was to design the protocol with the best medical evidence

available and to maintain consistency with similar algorithms published by PHLTS and ITLS and supported by national organizations such as the American College of Surgeons Committee on Trauma and the National Association of EMS Physicians. We borrowed heavily from protocols that have been proven to be successful in other large communities. Before SMR, there was actually no offline algorithm or standing order to guide EMS providers on matter of spinal injury despite the fact that it is a low frequency, but high-risk entity and methods of patient packaging can be harmful to some patients.

To assist with the implementation of the new SMR protocol, an instructional PowerPoint presentation and SMR video, including four SMR case scenarios, were added to the AEMS website as resources. Additionally, AEMS supported the promotion of the Train the Trainer sessions facilitated by Franco Castro-Marin, MD, in coordination with Scottsdale Fire Department, Glendale Fire Department, and Phoenix Fire Department. We are especially grateful to Franco Castro-Marin, MD for his leadership and work, along with the assistance of the Valley Medical Directors, in developing the Spinal Motion Restriction protocol, the instructional PowerPoint, and the education and training initiatives. Special thanks to Chief Jerry Schirmer, Mark Jones, and staff from the Mesa Fire and Medical Department, Captain Andy McDonald from Scottsdale Fire, and all those who helped with our video production.

SE Sector Transfer of Care Oversight Committee The SE Sector Transfer of Care Oversight Committee met over six times during 2013-14. The Committee's focus continues to be monitoring and reviewing:

- Hours of Diversion – which are subject to root cause analysis
- Simultaneous episodes of divert facility status by hospitals within the Sector – one half hour in March and nine in May.
- Offload times – all facilities except one were safely under 90% off-loads under 30 minutes; one facility was in the 80's between November 2013-July 2014 but was back above threshold in August 2014.

During 2013-14, the reason most often cited for diversion and offload time increase included: crushing volume, especially lack of summer lag catching planners off-guard; construction; and the ever increasing problems with Behavioral Health Holds.

The Committee continues to tackle other issues including Behavioral Health Holds in Sector EDs, divert facility status and EMSystem modifications. The Committee's anticipating that their work on the Behavioral Health Holds issue will continue with a particular focus on: working and collaborating with all stakeholders; charging members to tabulate their Behavioral Health Holds; and unifying data sets to present to and share with the stakeholders.

We are appreciative of the contributions of Garth Gemar, MD and Mary Cameli, the Chairs of the SE Sector Transfer of Care Oversight Committee, and all committee members, for their collaborative and cooperative efforts and good work.

RECOGNITION

Service Awards In recognition of individuals for their outstanding contributions to the AEMS organization, the Service Awards were presented during the Annual Meeting of the AEMS Board of Governors on October 16, 2013

Congratulations and a special thank you to:

- **Martin deMasi**

Payson Fire Department

- **Joe Gibson**

Rural Metro Corporation

- **Ken Reid**

PMT Ambulance

- **Tim Singleton**

Arizona Department of Health Services

Aces of Hearts In recognition of outstanding EMS, trauma, and other healthcare professionals serving the Central Arizona Region, the Aces of Hearts awards were presented during the EMS Odyssey Conference on June 6, 2014. Additionally, a special Heart to Heart award was presented to one individual for her extraordinary lifesaving service performing CPR. This year we also implemented the Murse Award to recognize an EMS professional or volunteer for their inspiration and contribution to education and community involvement. Murse signifies the combined compassionate spirit of a medic and a nurse.

Congratulations to:

2014 Aces of Heart Recipients

- **Tyler Bellerose**

Banner Goldfield Medical Center

- **Eileen Blackstone**

Queen Valley Fire District

- **Danny Christenson**

Air Methods

- **Robert Clark, RN**

Banner Good Samaritan Medical Center

- **Kory Coffman**

Surprise Fire Medical Department

- **James Cunningham**

Rural Metro Arizona

- **Russ Dodge**

Arizona Department of Public Safety / Central Air Rescue / Phoenix Ranger 41

- **Barbara Foord**

Southwest Ambulance

- **Matthew Havey**

Houston Mesa Fire Department

- **Darren Kelly**

Rural Metro Fire Department

- **Aaron Kent and Casey O'Brien**

Life Line Ambulance Service, Inc.

- **Wayde Kline**

Phoenix Fire Department

- **Andy McDonald**

Scottsdale Fire Department

- **Florence Premeau**

St. Luke's Medical Center / Tempe St. Luke's Hospital

- **Heather Santiago, RN, CFRN**

Air Evac Services

- **Mario Santo**

Goodyear Fire Department

- **Neale Spender**

Banner Desert Medical Center

- **Tara Weertman**

Air Evac Services

2014 Heart to Heart Award Recipient

Chloe Singh

2014 Murse Award Recipient

John Samson, RN, CFRN, FP-C

SUPPORT

2014 MEMBERSHIP CAMPAIGN AEMS depends on organization (agency/hospital) membership dues as a primary source of revenue for its continued operation. Membership dues contribute to over half of AEMS' administrative and program budgets. AEMS exceeded its 2014 membership goal of \$55,000. Thanks to all those who

assisted with securing the financial support of their agency/hospital – AEMS appreciates your help in reaching and surpassing our goal. Special thanks to all the hospitals and agencies listed below – your continued support is appreciated. We are also grateful for all the individuals whom contributed to this year's campaign.

A Special Thank You to Our 2014 Dues Paying Member Organizations and Individual Contributors

Air Evac Services	*Native Air Ambulance
Arizona Hospital and Healthcare Association	North Peoria Emergency Center
Arrowhead Hospital	***Paradise Valley Hospital
***Avondale Fire Department	***Payson Fire Department
****Banner Desert Medical Center	Payson Regional Medical Center
***Banner Estrella Medical Center	Peoria Fire Department
Banner Gateway Medical Center	****Phoenix Baptist Hospital
Banner Goldfield Medical Center	****Phoenix Children's Hospital
****Banner Good Samaritan Medical Center	Phoenix Fire Department
Banner Ironwood Medical Center	PMT Ambulance
Banner Thunderbird Medical Center	Queen Creek Fire Department
Black Canyon Fire District	***St. Joseph's Hospital and Medical Center
Buckeye Fir Department	St. Luke's Medical Center – Phoenix
***Buckeye Valley Fire District	Scottsdale Fire Department
Casa Grande Fire Department	Scottsdale Healthcare – Osborn
Casa Grande Regional Medical Center	Scottsdale Healthcare – Shea
****Chandler Fire Department	Scottsdale Healthcare – Thompson Peak
***Chandler Regional Medical Center	Southwest Ambulance
Circle City/Morristown Fire Department	Sun City West Fire District
Cobre Valley Regional Medical Center	Sun Lakes Fire District
Eloy Fire District	Surprise Fire-Medical Department
****Florence Fire Department	Tempe St. Luke's Hospital
Gila River EMS	****Tonto Basin Fire District
****Gisela Valley Fire District	West Valley Emergency Center
Globe Fire Department	West Valley Hospital
Goodyear Fire Department	****Whispering Pines Fire District
Houston Mesa Fire Department	Wickenburg Fire Department
John C. Lincoln Hospital – Deer Valley	
John C. Lincoln Hospital – North Mountain	
Life Line Ambulance	***Membership Dues Paid for 2013 & 2014
Maricopa Fire District	****Membership Dues Paid for 2014 & 2015
Maricopa Medical Center	
Maryvale Hospital	
****Mayo Clinic Hospital	
****Mercy Gilbert Medical Center	
****Mesa Fire and Medical Department	
Mountain Vista Medical Center	

2014 Individual Contributors

Norman Bernstein
Paul Dabrowski, MD
Garth Gemar, MD
Sandy Nygaard
Roy Ryals
Jeffrey Salomone, MD
Rachel Schramka

SUPPORT

Additional Resource Support AEMS is an organization with limited funding. During 2013-14, we received an estimated **\$25,787.00 in in-kind donations**. AEMS is grateful to all those agencies and hospitals that have provided in-kind and other resource support

In-Kind Donations

- St. Luke's Medical Center (Board meeting and Functional Group meeting space and lunches)
- Mesa Fire & Medical Department (Board meeting space)
- Rural Metro (Functional Group meeting space and EMS technical assistance support)
- Air Evac (EMS Odyssey CE coordination)
- Gila River Casino (Two Diamondback Suite Tickets for EMS Odyssey Scavenger Hunt)
- All agencies, hospitals, and individuals whom provided gift baskets and other prize donations for the EMS Odyssey conference.

2014 EMS Odyssey Sponsors

- Air Evac Service
- Banner Children's Cardon Children's Medical Center
- Banner Health
- Dignity Health
- Gilbert Hospital
- IASIS Healthcare
- Life Line Ambulance Service, Inc.
- Native Air and Life Net
A Division of Air Methods
- Scottsdale Lincoln Health Network
- Southwest Ambulance
- Zoll Medical

2014 EMS Odyssey Exhibitors

Abrazo Healthcare ▪ Angel MedFlight ▪ Arizona Department of Health Services ▪ Arizona Emergency Nurses Association ▪ Aurora Behavioral Health System ▪ Bound Tree Medical ▪ Firetrucks Unlimited ▪ GE Healthcare ▪ Genentech ▪ General Devices ▪ Life-Assist, Inc. ▪ Medic Alert Foundation ▪ Medical Dynamics ▪ Phoenix Children's Hospital ▪ Pima Medical Institute ▪ Platinum Educational Group ▪ Stryker ▪ Teleflex Medical ▪ West Valley Hospital

Volunteer Hours Volunteers are one of AEMS greatest resources. Such "people power" is the driving force behind all of AEMS' accomplishments. During 2013-14, approximately **3,420 volunteer hours** were donated to the organization. While this number is based on meeting attendance sheets and some conjecture, it represents a conservative estimate of the total time donated by AEMS volunteers.

Here is breakdown of the AEMS volunteer hours:

- Board of Governors = 630 hours
- Executive Committee = 198 hours
- Functional Group (including Committees and Task Forces) = 1657 hours
- EMS Odyssey Conference Committee = 901 hours
- Education/Training Presenters = 34 hours

Thank you to ALL AEMS volunteers for their time, dedication, and support!